



ELLICOTT CITY CABLE COMPANY

4100 College Avenue
P.O.Box 396
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21041-0396

443-574-8900

Fax 410-465-1950

www.ECCable.com

To: Residents of Taylor Village

Re: Cable & Digital TV, Internet, and Telephone Service

**Ellicott City Cable Company is proudly ready to install your Fiber Optic Cable for your Cable & Digital TV, Internet and VoIP Telephone Services!
Call 443-574-8900 to set up installation.**

Cable TV only \$31*/mo add Digital TV only 19.99*/mo Get both for \$50.99*/mo
Enclosed you will find our current Waverly Woods channel line up showing **100+ active channels**. If you have a High Definition TV (HDTV) with an HD tuner and a second antenna input, **20+ digital and High Definition channels** are available on the second input after your set is programmed.

On the other side of the ECC channel lineup you will find the DirecTV® listings for Choice featuring 150+ Digital channels and many but not all of the other offerings available through ECC from DirecTV®. Once you upgrade to Choice for **\$19.99*/mo + tax** for your first TV, you receive digital service with additional channels which are not on the ECC Waverly cable service, and you are eligible for Pay Per View and other DirecTV® services including more HDTV, Digital Video Recorders (DVRs), sports, adult and foreign programming which are available for selection. You can also upgrade to even more channels with Choice Xtra or Premiere with over 250 channels, including all the Premium Movies and the Sports Pack.

High Speed Broadband Internet as low as \$45*/mo

Choose either of our exceptional High Speed (**\$45*/mo**) or Ultimate Speed (**\$90*/mo**) Services for a great internet experience and get Email anywhere you have internet.

VoIP Telephone as low as \$20*/mo for local & domestic U.S. long distance unlimited calling
ECC's Voice over Internet Phone (VoIP) service is an exceptional value (**\$30*/mo 1st line & \$20*/mo 2nd line**: VoIP requires internet). You get **unlimited local and 48 states calling**, E911 calling, voice mail, caller ID, call forwarding, redial, call waiting and many other features included in your listed phone number. You can keep your current number for a one-time \$15 fee.

Service Requests

Visit the lounge on the 1st floor on the left in the Waverly Gardens building (10801 Enfield Drive) to try all our services. If you have not already, please fill out the enclosed postcard indicating what services you desire and drop the card in the mail or in the ECC box in the entry in the Waverly Gardens building. We will contact you to schedule an appointment to perform the installation. Or call us to discuss and select your options and schedule your installation.

As an introduction to ECC we are offering the following complementary services:

- The first partial month of Waverly Woods cable service will be at no charge (normally \$31*/Month paid by credit card or direct bank debit).
- Any usual equipment and installation fees are waived for the first four TVs, PCs and telephones. (Additional cabling for outlets that need to be installed is not included in this offer.) ECC will retain ownership of all equipment it provides to customers which they do not purchase.
- High Speed Broadband Internet service trial available free for the first partial month.
- Internet service with 1 yr contract will be free for first partial month and subsequent full month (normally \$45*/ Month for High Speed or \$90*/Month for Ultimate Speed).

**There are two special discounts offered for bundled & upgraded services & rate locks!
See the reverse side for details to save up to \$648 per year!**

Our office is open for your calls (**443-574-8900**) Monday through Friday 9AM to 5PM. At other times please leave us a detailed message.

We look forward to serving you. Thank you.

*Please turn over for more details

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Bundled Pack 1 (DTV): \$99.99*/month *Save \$26/month or \$312/Annually !*

- **Cable & Digital TV: 80+ channels & 20+ HD = 100+ channels without a box, plus:**
- **DirecTV® Total Choice with 155+ digital channels:** access to all DirecTV® offerings + Pay Per View
- **High Speed Internet**
 - up to 20 Mbps download, 20 Mbps upload; 4 email accounts
- **VoIP (Voice over Internet) Phone Line: unlimited domestic long distance and unlimited local calling**

Bundled Pack 2 (Super & HD): 126.99*/month *Save \$54/month or \$648/Annually !*

- **All the features of Bundled Pack 1 plus:**
- **DirecTV® High Definition TV (More channels of HDTV)**
- **Ultimate Speed Internet with wireless router and firewall protection**
 - up to 70 Mbps download, 70 Mbps upload; 10 email accounts

A Few of the Benefits of ECC:

- Prompt, courteous, and quality services provided to just two communities
- Cable, HDTV and Local channels without a cable box or a box rental fee
- No fee for added TV's on ECC video service
- Local channels in HDTV
- Bulletin Board Channel – timely community information
- TV Listings Channel 108 – updated daily
- Digital upgrade to DirecTV® Total Choice and more without a dish, only \$19.99*/month
- Customize DirecTV® with more channels, movies, HDTV, Pay Per View, foreign, adult and sports programs+
- Internet Super Speed and Ultimate Speed available on a separate fiber from video to prevent data backups
- True fiber to the home – not just to the curb or neighborhood
- Super fast Internet upload and download speeds
- Wireless 4 port router with firewall protection included with Internet service
- Telephone services available: unlimited local and US 48 states long distance
- Low cost additional VoIP phone lines – only \$30*/month with unlimited local calling
- Professional installation of all services, including of recommended available battery backup for VoIP Phones
- Get any of ECC's cable services – you pick what is best for you
- **Free trial Cable and Internet available**
- **No automatic step up in fees after a few months or a year**
- **If ECC drops its price for a service you receive, you automatically get the benefit of the lower rate**
- **All Services At Attractive Rates**

Please call us at 443-574-8900 for service or for questions.

* All fees and services are subject to change and are shown exclusive of governmental fees. All services are provided subject to Ellicott City Cable's Terms of Service, available on request and updated periodically at www.ECCable.com.

+ Depending on your location a dish may be required for full DirecTV HD services.

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